

Corporate IR Presentation Based on 9M 2018 Financial Results

01.

Overview
Financial Performance
Outlook – Strategy 2021



Quest Group @ a Glance (12M 2017)

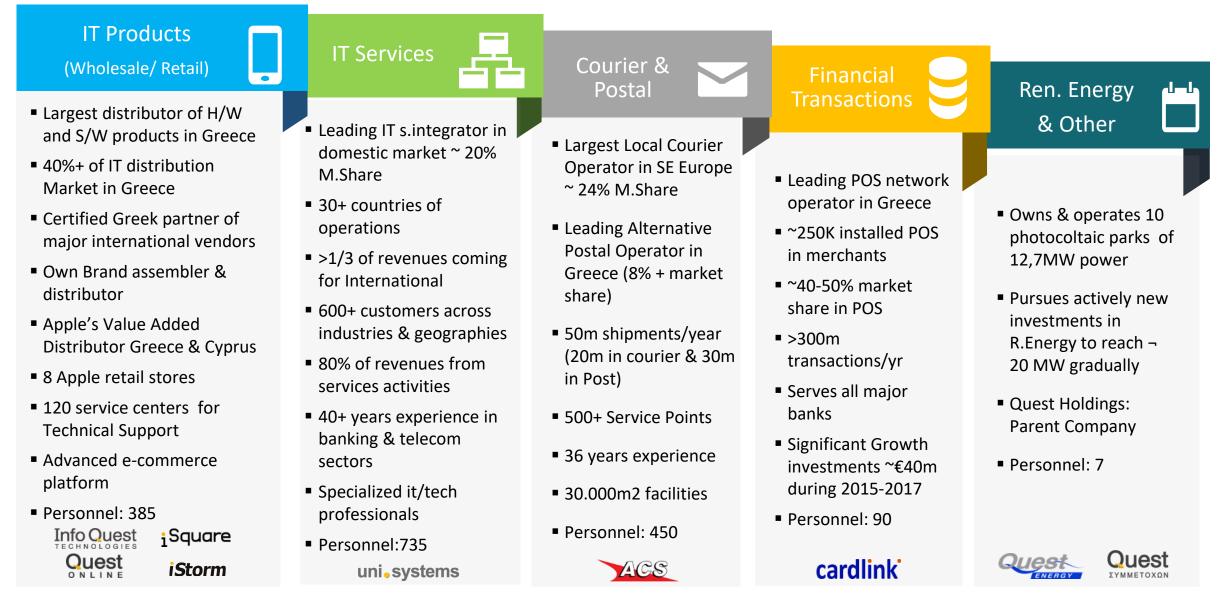
Quest

GROUP



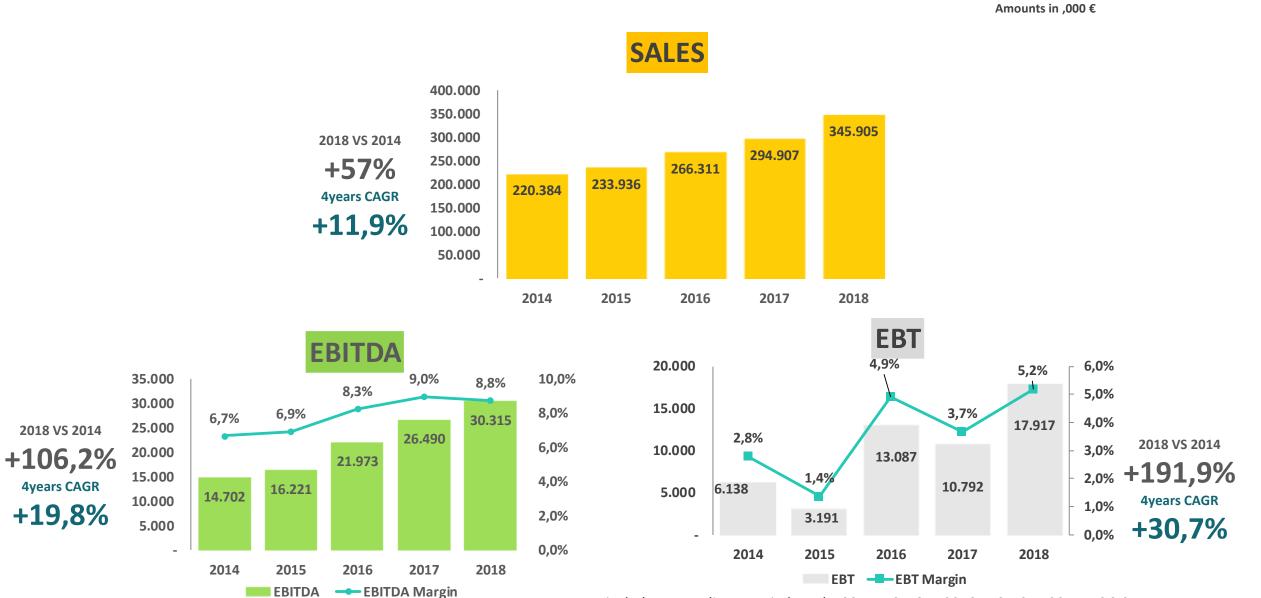


Business Segment Description





P&L (9M 2018)



• EBT include extraordinary capital results 2017 : -€ 4,6m, 2016: + € 1,9m, 2015: - € 3,9m

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P&L (9M 2018)

Amounts in ,000 €

		9M 2018	YoY %	9M 2017
Sales		345.905	17,3%	294.907
EBITDA		30.315	14,4%	26.490
	% sales	8,8%		9,0%
EBIT		20.638	12,6%	18.335
	% sales	6,0%		6,2%
EBTD		27.594	45,6%	18.946
	% sales	8,0%		6,4%
EBT		17.917	66,0%	10.792
	% sales	5,2%		3,7%
EAT		12.016	133,2%	5.153
	% sales	3,5%		1,7%
EAT & NCI		11.322	104%	5.540
Depreciation & Amortization		-9.677	18,7%	-8.155
Other gains / losses		482	110,4%	-4.644
Financial results		-3.203	10,5%	-2.898
CAPEX & New Invesments		3.262	-78,0%	14.820

Explanations/Clarifications:

- 9M 2018 Results include extraordinary negative provisions of ~€1,4m regarding a possible retroactive payment of intellectual property rights, applied by law on May 2018.
- 9M 2017 EBT includes extraordinary negative adjustments of ~€4,6m
- EBITDA & EBIT do not include "other gain/losses" related to investment activity



Balance sheet (9M 2018)

€ 000, Amounts in

Amounts in ,000 €						
Group Balance Sheet	2018	2017				
Tangible & intangible assets	68.294	75.523				
Goodwill	27.225	27.225	~~~			
Other	30.084	31.288	€307m	€137m		
Non-current assets	125.604	134.036				
Inventories	19.330	26.997	Total Assets	Total Equity		
Trade & other receivables	94.510	109.886				
Cash and cash equivalents	55.928	47.937				
Other	11.682	7.752				
Current assets	181.451	192.572	- -			
Total assets	307.054	326.609				
Total equity	136.897	128.730	€56m	€58m		
Borrowings-Long Term	11.339	17.878	Cash	Tangible Assets		
Other	39.445	43.970	Casii	Ialigible Assets		
Non-current liabilities	50.784	61.847	- -			
Borrowings-Short Term	28.057	34.569				
Trade & other payables	81.915	97.887				
Other	9.400	3.575		et Debt during 9M2018 (debt		
Current liabilities	119.372	136.031	 + leasing- cash and cash equivalents) was mainly due to: (EBTD +€27,6m) + (Tax -€3,9m) + (Capex & New 			
Total Liabilites & equity	307.054	326.609	Investments $-$ €3,3 mil) = Total +€20,4m			
Net Debt/(cash)	(16.532)	4.509	 WoC & other changes of ~+€0,6m 			

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Cash Flow (9M 2018)

Amounts in ,000 € Group Cash Flow	9M 2018	9M 2017
EBT	17.917	10.792
Depreciation/Amortization	9.674	8.156
Interests Expense / (income)	3.203	2.898
WoC (Change in Inventories, Receivables, Payables)	3.216	18.932
Tax paid	-3.941	-6.762
Other operating activities	-6.734	-2.700
Cash flows from operating activities	23.335	31.316
Сарех	-3.262	-14.821
Other investment activities	968	-7.730
Net cash used in investing activities	-2.294	-22.550
Proceeds from borrowings/Repayments of borrowings	-13.051	-8.804
Share capital return to non-controling interests	0	-8.559
Cash flows from operating activities	-13.051	-17.363
Total Change	7.989	-8.597
Cash & Equivalent at beginning of year	47.937	65.736
Cash & Equivalent at end of the period	55.928	57.140
Net Debt/(cash)	-16.532	-18.388



Other

Highlights / Outlook by Sector

IT Products (Wholesale/ Retail)	 Sales to grow by expansion of the product line, the Mobility sector, e-commerce and retail network Good Start for the year with (+30%) sales Growth in 9M, driven by Mobility gaining Market Share. Focus on Cost Optimization Improving Profitability and margins and contain WoC Growth is also estimated for 2018, at a more moderate rate.
IT Services	 Single Digit Sales growth but decrease in Profitability in 2018 9M due to delays in 2 projects. Focus is on Growth in EU Services and improve project delivery ops and optimize cost structure. We estimate similar results for the whole of the year both in the revenues and profitability lines.
Courier & Postal	 Revenue growth driven mainly by e-commerce. Courier grew by ~7% while Post declined by ~6% - On aggregate revenues grew by ~4% in 9M. New automated state of the art sorting hub (ready @ mid 2020). Growth in revenue and profitability is estimated for remaining 2018 at more moderate rates.
Financial Transactions	 Growth in sales (+11%) and even higher in EBT (6x) @ 2018 9M. Growth estimated for the whole 2018, at a more moderate pace. Further future growth to be driven mainly by transactions and new services. Focus to extend existing agreements with major banks.
Ren. Energy	• R.Energy: Results are higher in 9M 2018 due to the acquisition of 5MW in 2017.

- Recently acquired additional 7MW capacity @ €4,3m (November 2018).
 - Holdings is actively pursuing new investments in core /other areas (M&As).



9M 2018 Highlights / Group Outlook

Highlights

Double digit growth in sales Sales (+17%) vs 9M 2017

Double digit growth in EBITDA (+14%) , EBT (+66%) & Earnings per Share (+105%) vs 9M 2017

Recovered of loss of sales and profit, of BriQ (ATHEX:BRIQ) - carved out in during Q3 2017

9M Results validate initial estimations regarding the growth and positive operational cash flows

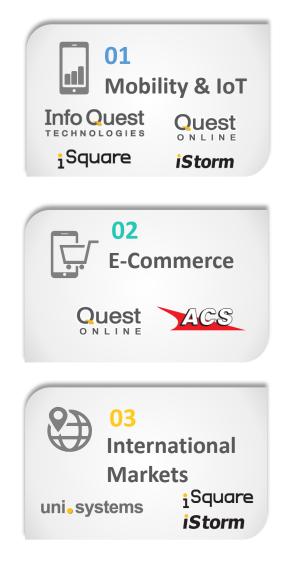
Significant improvement in Net Cash Position – facilitates further growth investments

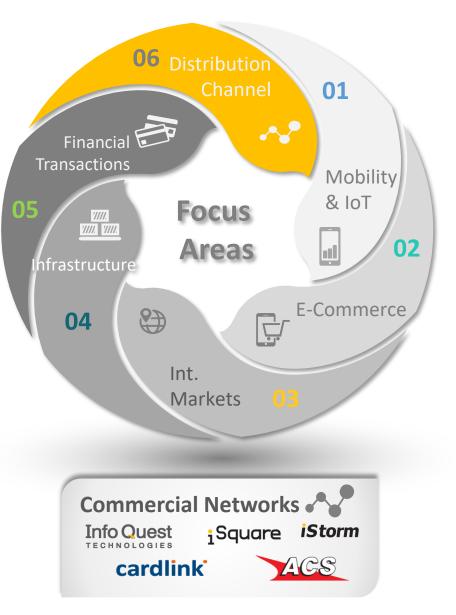
<u>Outlook</u>

Total Year financial results are estimated to be positive at a more moderate pace than 9M

Share Capital Return €0,38/share vs €0,34/share 2017

Quest Current Activities Main Growth Focus Areas









in RE & NBD

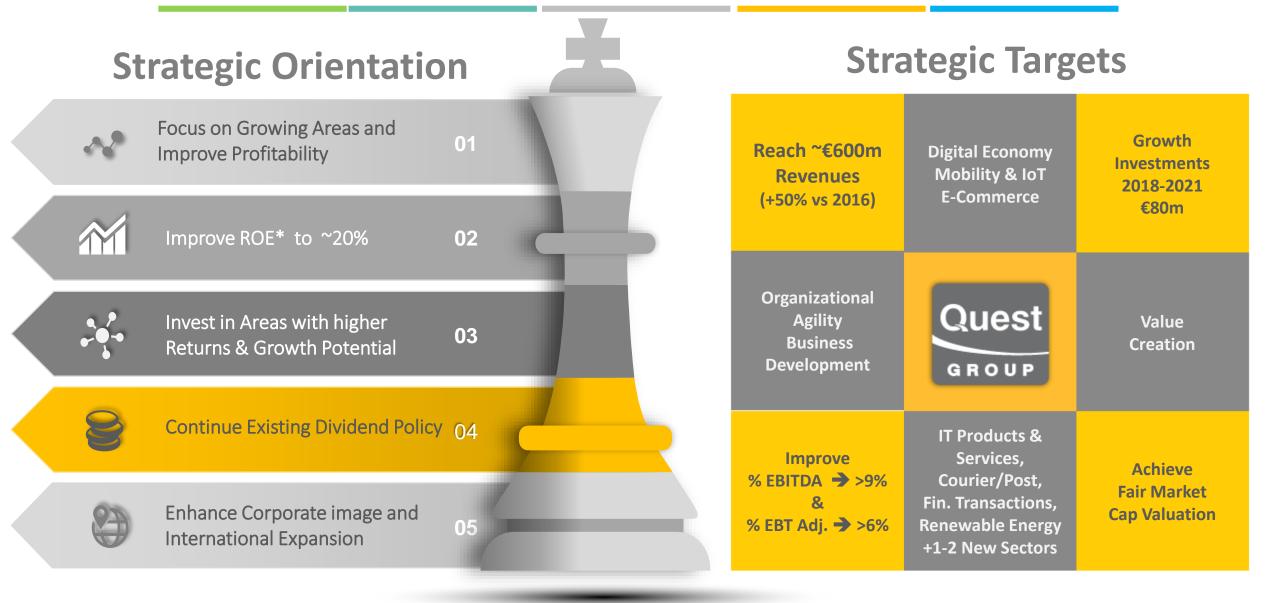
ENERGY

Quest

ΣΥΜΜΕΤΟΧΩΝ



Quest's 2021 Strategy



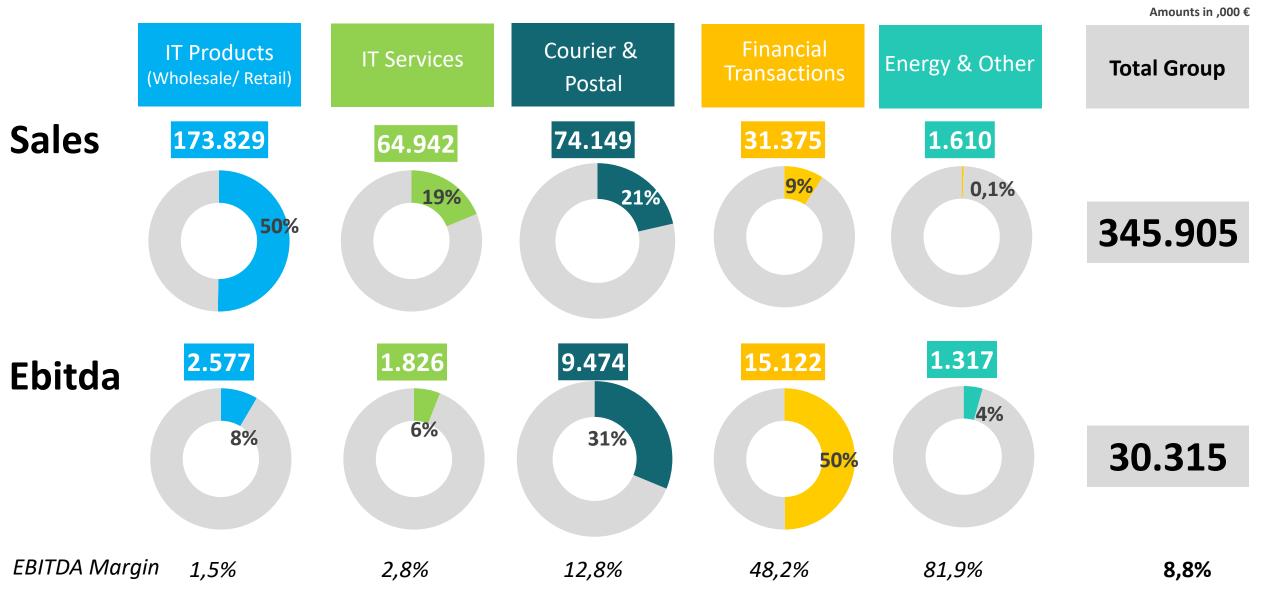
02. Appendix

Appendix - 9M 2018 Business Segments Analysis - 12M2017 main P&L data - Other Corporate info





Segment P&L (9M 2018)





Segment Analysis 9M 2018

Q3 2018 (€ x 1.000)	IT Products	IT Services	Courier & Postal	Financial Transactions	Renewable Energy	Unallocated	Total
Total gross segment sales	192.865	65.776	75.197	31.390	1.724	-	366.953
Inter-segment sales	(19.036)	(834)	(1.048)	(15)	(113)	(1)	(21.048)
Net sales	173.829	64.942	74.149	31.375	1.611	(1)	345.905
EBITDA	2.577	1.826	9.474	15.122	1.153	164	30.315
% sales	1,5%	2,8%	12,8%	48,2%	71,6%	-	8,8%
Profit/ (Loss) before income tax	1.047	576	8.370	6.901	849	175	17.917
% sales	0,6%	0,9%	11,3%	22,0%	53%	-	5,2%
Profit/ (Loss) after tax for the period	554	202	5.802	4.653	677	127	12.016
Profit/ (Loss) after tax & NCI for the period							11.324
Capex & New Investments	969	267	760	1.258	-	9	3.262
Cash	4.262	3.570	24.330	8.059	6.505	9.202	55.928
Borrowings (non current)	-	-	-	9.554	1.785	-	11.339
Borrowings (current)	14.382	3.001	-	7.911	2.762	-	28.057
Net cash/(debt)	(10.121)	569	24.330	(9.406)	1.958	9.202	16.532

Q3 2017 (€ x 1.000)	IT Products	IT Services	Courier & Postal	Financial Transactions	Renewable Energy	Unallocated	Total
Total gross segment sales	149.375	61.961	72.454	28.268	544	1.100	313.703
Inter-segment sales	(16.080)	(594)	(1.040)	(13)	(14)	(1.055)	(18.796)
Net sales	133.296	61.367	71.414	28.255	530	45	294.907
EBITDA	3.166	2.438	8.632	11.141	7	1.109	26.493
% sales	2,4%	4,0%	12,1%	39,4%	1,3%	2460,7%	9,0%
Profit/ (Loss) before income tax	1.611	1.209	7.811	(1.224)	692	695	10.794
% sales	1,2%	2,0%	10,9%	-4,3%	-	-	3,7%
Profit/ (Loss) after tax for the period	747	363	5.417	(2.478)	639	466	5.153
Profit/ (Loss) after tax & NCI for the period							5.539
Capex & New Investments	241	397	629	5.285	109	31	6.692
Cash	4.626	6.466	17.163	10.659	4.441	13.784	57.140
Borrowings (non current)	-	-	-	18.509	1.146	(850)	18.805
Borrowings (current)	9.375	1.263	-	9.054	255	-	19.946
Net cash/(debt)	(4.749)	5.204	17.163	(16.904)	3.039	14.634	18.388

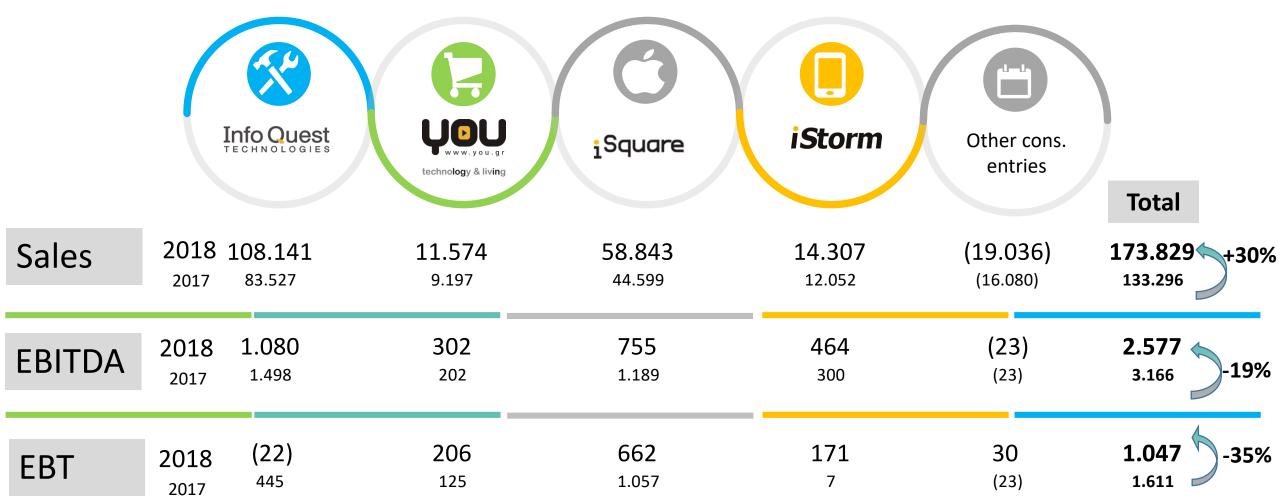
Diff 2018/2017 %	IT Products	IT Services	Courier & Postal	Financial Transactions	Renewable Energy	Unallocated	Total
Total sales	30,4%	5,8%	3,8%	11,0%	-	-103,2%	17,3%
EBITDA	-18,6%	-25,1%	9,7%	36%	-	-85,2%	14,4%
Profit/ (Loss) before income tax	-35,0%	-52,3%	7,2%	-	22,6%	-74,9%	66,0%
Profit/ (Loss) after tax for the period	-25,9%	-44,3%	7,1%	-	6,0%	-72,7%	133,2%
Profit/ (Loss) after tax & NCI for the period							104,4%

Profit/ (Loss) after tax & NCI for the period



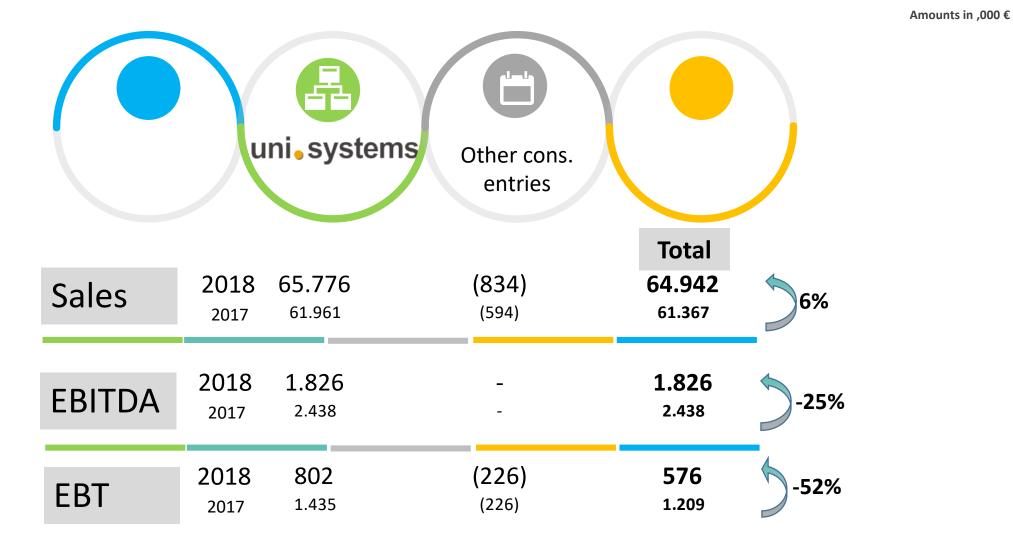
IT Products (Wholesale/Retail) 9M 2018







IT Services (9M 2018)



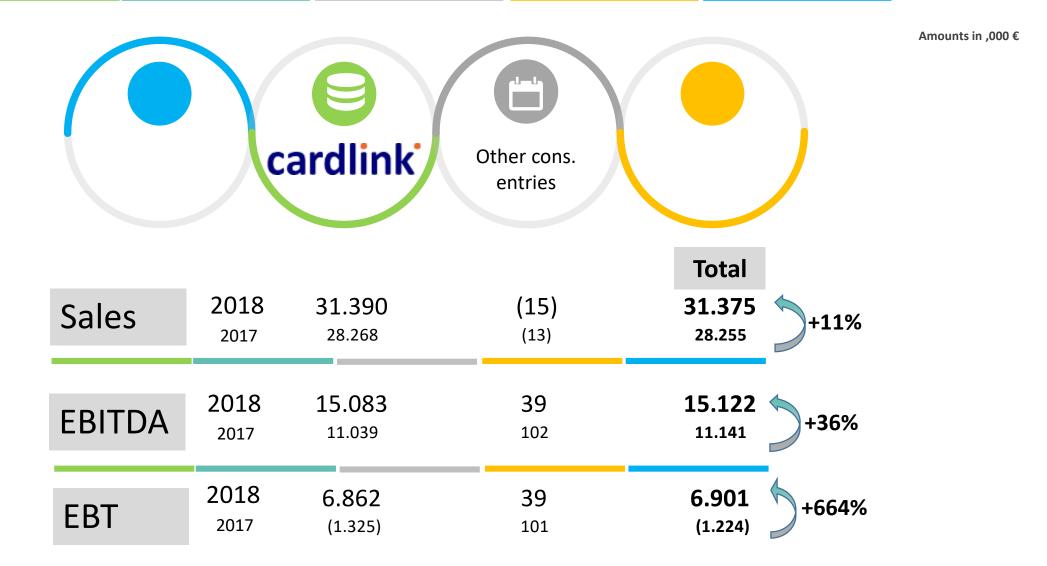


Courier & Post (9M 2018)

		ACS	her cons. entries	Total		Amounts in ,000 €
Sales	2018 2017	75.044 72.301	895) (887)	74.149 71.414	+4%	
EBITDA	2018 2017	9.439 8.596	35 36	9.474 8.632	+10%	
EBT	2018 2017	8.335 7.774	35 36	8.370 7.811	+7%	



Financial Transactions (9м 2018)



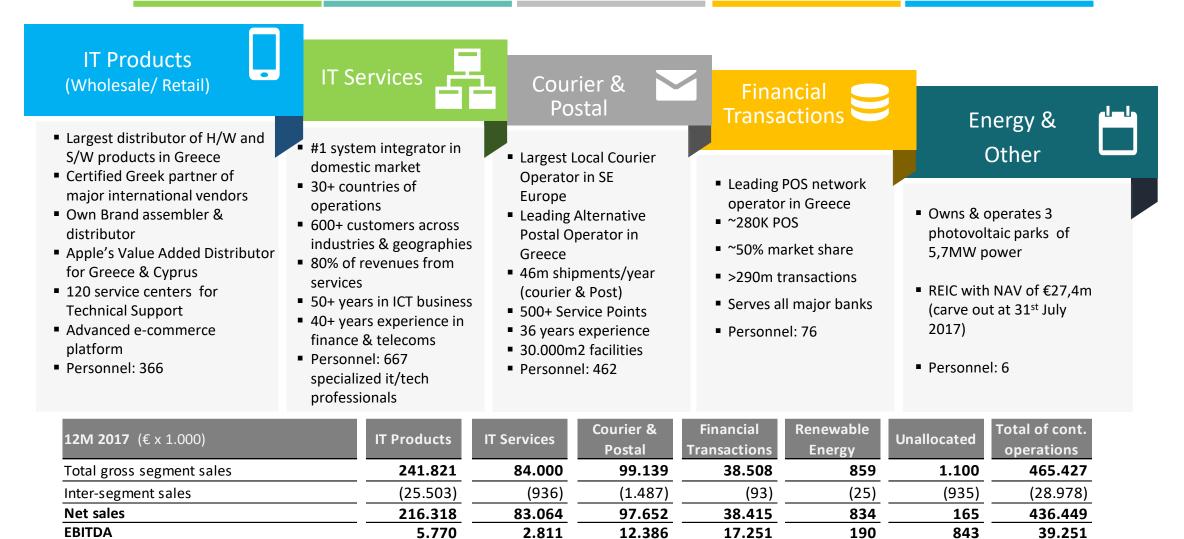


Energy & Other Activities (9м 2018)

		Quest HOLDINGS	QUEST	Other cons. entries	Total	
Sales	2018 2017	4.352 4.183	1.724 544	(4.466) (4.151)	1.610 575	+180%
EBITDA	2018 2017	3.166 3.541	1.153 7	(3.002) (2.433)	1.317 1.116	+18%
EBT	2018 2017	3.177 3.100	849 692	(3.002) (2.405)	1.023 1.387	-26%



Segment Description (12M 2017)



3,4%

159

0.2%

(1.053)

12,7%

11,5%

7.763

11.231

44,9%

(645)

-1.7%

(3.018)

22,8%

797

96%

709

% sales

% sales

Profit/ (Loss) before income tax

Profit/ (Loss) after tax for the period

2,7%

1,6%

3.500

1.730

9,0%

3,5%

5.912

15.076

-

34

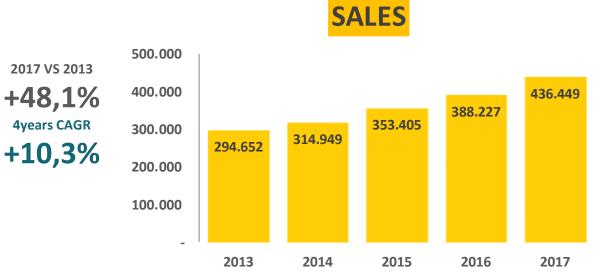
20,5%

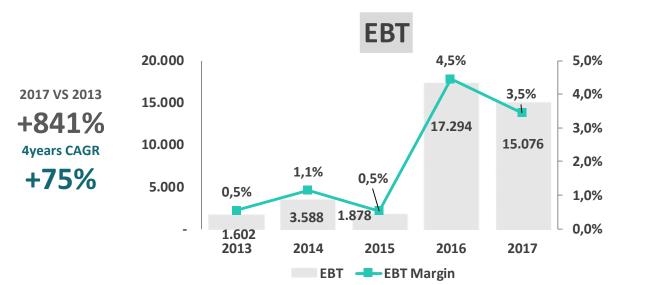
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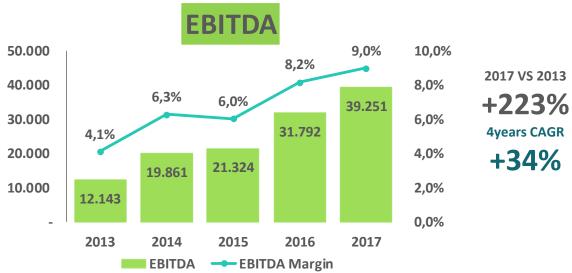


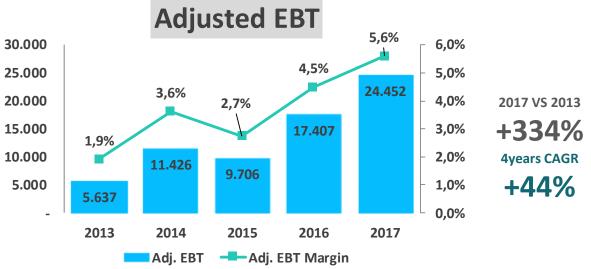
P&L (12M 2017)

Amounts in ,000 €









Excluding other gain / losses (note 33 in the annual financial statements)



Corporate Governance

- The management and operation of the Quest Group is based on a modern, dynamic and flexible Corporate Governance model.
- Group Corporate Governance:
 - \checkmark Is in line with Greek law
 - Complies with the Hellenic Code of Corporate Governance (HCGC) with some discrepancies mentioned in the Annual Financial Report
- Corporate Governance aims at the:
 - \checkmark responsible operation of the Group
 - \checkmark the viability of its companies and
 - to safeguard the interests of the Shareholders and Stakeholders.
- BoD is the highest governing body of Quest Holdings Group
- BoD consist of 9 members 4 non executive / independent
- Quest Holdings Board of Directors 5 Board Committees
- Quest Group Organizational and Operational Manual (based on HCGC)
- 27 Group Policies

Goals

By applying the core principles of Corporate Governance, the company has set the following goals:

- transparency in management and corporate responsibility
- disclosure of information to shareholders and their participation in key decision-making
- Speed decision-making and efficient administration
- identification, recognition and mitigation of risks
- ensuring a quality work environment
- independence in the exercise of control and finally
- awareness of the company and its personnel on issues related to the relationship with the natural and the social environment.
- 36 Standard Procedures (valid for all companies)
- Decision Making Procedure and Tables (approved by the Company BoD)
- Representation Table for every Company (approved by the Company BoD)



CSR & Sustainability

 CSR and Sustainable Development is a strategic focus for Quest Group.

 The Group endorses the 10 Principles of the UN Global Compact, the 17 UN Sustainable Development Goals and complies with the Greek Sustainability Code.

 The Group publishes Annual Sustainable Development Report according to the GRI Standards (Global Reporting Initiative), which includes all companies with total turnover of more than 5% of the consolidated turnover.

Strategic CSR Focus

- Market: Responsible and Ethical Entrepreneurship, Regulatory Compliance, Continuous Growth, Expansion to new Areas, Total Customer Satisfaction
- Human Capital: Training and Development Initiatives, Increase Employee Satisfaction
- Environment: Increase Recycling Activities, Reduce Power Consumption, Reduce emissions from ACS Transportations
- Society: support Entrepreneurship and Innovation through IQbility Incubation Center, Support Digital Transformation in Education by implementing various actions, increase volunteering





Share & Shareholders Structure



Total Capital Return to the Shareholders (2007-2018) € 89,1m**



*On 30/9/2018

**Included amount 27.420k (€2,3 per share) refers to share capital decrease and return to shareholders, shares of BriQ Properties REIC



Disclaimer

- This document might contain estimations and forward-looking statements relating to the Group's future business, development and economic performance. It also includes statements from sources that have not been independently verified by the Company.
- Such statements may be subject to a number of risks, uncertainties and other important factors, such as but not limited to:
 - Competitive pressures
 - Legislative and regulatory developments
 - Global and local macroeconomic and political trends
 - Fluctuations in currency exchange rates and general financial market conditions
 - Delay or inability in obtaining approvals from authorities
 - Technical development
 - Litigation
 - Adverse publicity and news coverage, which would cause actual development and results to differ materially from the statements made in this document
- Quest Holdings assumes no obligation to update or alter such statements whether as a result of new information, future events or otherwise.

Thank you

