## Quest <br> GROUP

Corporate IR Presentation Based on 9M 2018 Financial Results

- Overview
- Financial Performance
- Outlook - Strategy 2021


## Quest <br> GROUP

## Quest Group @ a Glance (12M 2017)



## Business Segment Description

IT Products
(Wholesale/ Retail)

- Largest distributor of H/W and S/W products in Greece
- 40\%+ of IT distribution Market in Greece
- Certified Greek partner of major international vendors
- Own Brand assembler \& distributor
- Apple's Value Added Distributor Greece \& Cyprus
- 8 Apple retail stores
- 120 service centers for Technical Support
- Advanced e-commerce platform
- Personnel: 385

InfoQuest iSquare Quest ONLINE

## iStorm

IT Services Courier \&

Leading IT s.integrator in domestic market ~ 20\% M.Share

- 30+ countries of operations
- >1/3 of revenues coming for International
- 600+ customers across industries \& geographies
- 80\% of revenues from services activities
- 40+ years experience in banking \& telecom sectors
- Specialized it/tech professionals

Postal


- Largest Local Courier Operator in SE Europe ~ 24\% M.Share
- Leading Alternative Postal Operator in Greece (8\% + market share)
- 50 m shipments/year ( 20 m in courier \& 30 m in Post)
- 500+ Service Points
- 36 years experience
- 30.000 m 2 facilities
- Personnel: 450
- Personnel:735
uni。systems


## Financial

 Transactions- Leading POS network operator in Greece
- ~250K installed POS in merchants
- ~40-50\% market share in POS
- >300m transactions/yr
- Serves all major banks
- Significant Growth investments ~ $\ddagger 40 \mathrm{~m}$ during 2015-2017
- Personnel: 90

Ren. Energy
\& Other

- Owns \& operates 10 photocoltaic parks of 12,7MW power
- Pursues actively new investments in R.Energy to reach $\neg$ 20 MW gradually
- Quest Holdings: Parent Company
- Personnel: 7


## P\&L (9M 2018)

SALES

- EBT include extraordinary capital results $2017:-€ 4,6 m, 2016:+€ 1,9 m, 2015:-€ 3,9 m$


## P\&L (9M 2018)

|  |  | 9M 2018 | Yoy \% | 9M 2017 |
| :---: | :---: | :---: | :---: | :---: |
| Sales |  | 345.905 | 17,3\% | 294.907 |
| EBITDA |  | 30.315 | 14,4\% | 26.490 |
|  | \% sales | 8,8\% |  | 9,0\% |
| EBIT |  | 20.638 | 12,6\% | 18.335 |
|  | \% sales | 6,0\% |  | 6,2\% |
| EBTD |  | 27.594 | 45,6\% | 18.946 |
|  | \% sales | 8,0\% |  | 6,4\% |
| EBT |  | 17.917 | 66,0\% | 10.792 |
|  | \% sales | 5,2\% |  | 3,7\% |
| EAT |  | 12.016 | 133,2\% | 5.153 |
|  | \% sales | 3,5\% |  | 1,7\% |
| EAT \& NCI |  | 11.322 | 104\% | 5.540 |
| Depreciation \& Amortization |  | -9.677 | 18,7\% | -8.155 |
| Other gains/losses |  | 482 | 110,4\% | -4.644 |
| Financial results |  | -3.203 | 10,5\% | -2.898 |
| CAPEX \& New Invesments |  | 3.262 | -78,0\% | 14.820 |

Explanations/Clarifications:

- 9M 2018 Results include extraordinary negative provisions of $\sim € 1,4 \mathrm{~m}$ regarding a possible retroactive payment of intellectual property rights, applied by law on May 2018.
- 9M 2017 EBT includes extraordinary negative adjustments of $\sim € 4,6 \mathrm{~m}$
- EBITDA \& EBIT do not include "other gain/losses" related to investment activity

Balance sheet (9м 2018)

| Amounts in ,000 € |  | 2017 |  |
| :---: | :---: | :---: | :---: |
| Group Balance Sheet | 2018 |  | €307m |
| Tangible \& intangible assets | 68.294 | 75.523 |  |
| Goodwill | 27.225 | 27.225 |  |
| Other | 30.084 | 31.288 |  |
| Non-current assets | 125.604 | 134.036 |  |
| Inventories | 19.330 | 26.997 | Total Equity |
| Trade \& other receivables | 94.510 | 109.886 |  |
| Cash and cash equivalents | 55.928 | 47.937 |  |
| Other | 11.682 | 7.752 |  |
| Current assets | 181.451 | 192.572 |  |
| Total assets | 307.054 | 326.609 |  |
| Total equity | 136.897 | 128.730 | $\because 56 \mathrm{~m}$ |
| Borrowings-Long Term Other | $\begin{aligned} & 11.339 \\ & 39.445 \end{aligned}$ | $\begin{aligned} & 17.878 \\ & 43.970 \end{aligned}$ | Cash Tangible Assets |
| Non-current liabilities | 50.784 | 61.847 |  |
| Borrowings-Short Term | 28.057 | 34.569 |  |
| Trade \& other payables | 81.915 | 97.887 |  |
| Other | 9.400 | 3.575 | Group's ~€21m. change in Net Debt during 9M2018 (debt |
| Current liabilities | 119.372 | 136.031 | + leasing- cash and cash equivalents) was mainly due to: <br> - (EBTD +€27,6m) + (Tax -€3,9m) + (Capex \& New |
| Total Liabilites \& equity | 307.054 | 326.609 | Investments $-€ 3,3$ mil) $=$ Total $+€ 20,4 \mathrm{~m}$ |
| Net Debt/(cash) | (16.532) | 4.509 | - WoC \& other changes of $\sim+€ 0,6 \mathrm{~m}$ |

## Cash Flow (9м 2018)

| Amounts in , 000€ Group Cash Flow | 9M 2018 | 9M 2017 |
| :---: | :---: | :---: |
| EBT | 17.917 | 10.792 |
| Depreciation/Amortization | 9.674 | 8.156 |
| Interests Expense / (income) | 3.203 | 2.898 |
| WoC (Change in Inventories, Receivables, Payables) | 3.216 | 18.932 |
| Tax paid | -3.941 | -6.762 |
| Other operating activities | -6.734 | -2.700 |
| Cash flows from operating activities | 23.335 | 31.316 |
| Capex | -3.262 | -14.821 |
| Other investment activities | 968 | -7.730 |
| Net cash used in investing activities | -2.294 | -22.550 |
| Proceeds from borrowings/Repayments of borrowings | -13.051 | -8.804 |
| Share capital return to non-controling interests | 0 | -8.559 |
| Cash flows from operating activities | -13.051 | -17.363 |
| Total Change | 7.989 | -8.597 |
| Cash \& Equivalent at beginning of year | 47.937 | 65.736 |
| Cash \& Equivalent at end of the period | 55.928 | 57.140 |
| Net Debt/(cash) | -16.532 | -18.388 |

## Quest <br> Highlights / Outlook by Sector

## IT Products <br> (Wholesale/ Retail)

IT Services

Courier \& Postal

Financial
Transactions

Ren. Energy
Other

- Sales to grow by expansion of the product line, the Mobility sector, e-commerce and retail network
- Good Start for the year with (+30\%) sales Growth in 9M, driven by Mobility gaining Market Share.
- Focus on Cost Optimization Improving Profitability and margins and contain WoC
- Growth is also estimated for 2018, at a more moderate rate.

Single Digit Sales growth but decrease in Profitability in 2018 9M due to delays in 2 projects.
Focus is on Growth in EU Services and improve project delivery ops and optimize cost structure.
We estimate similar results for the whole of the year both in the revenues and profitability lines.

Revenue growth driven mainly by e-commerce.
Courier grew by $\sim 7 \%$ while Post declined by $\sim 6 \%$ - On aggregate revenues grew by $\sim 4 \%$ in 9 M .
New automated state of the art sorting hub (ready @ mid 2020).
Growth in revenue and profitability is estimated for remaining 2018 at more moderate rates.

Growth in sales (+11\%) and even higher in EBT (6x) @ 2018 9M.
Growth estimated for the whole 2018, at a more moderate pace.
Further future growth to be driven mainly by transactions and new services.
Focus to extend existing agreements with major banks.
R.Energy: Results are higher in 9M 2018 due to the acquisition of 5MW in 2017.

Recently acquired additional 7MW capacity @ €4,3m (November 2018).
Holdings is actively pursuing new investments in core /other areas (M\&As).

## 9M 2018 Highlights / Group Outlook

## Highlights

Double digit growth in sales Sales (+17\%) vs 9M 2017

Double digit growth in EBITDA (+14\%) , EBT (+66\%) \& Earnings per Share (+105\%) vs 9M 2017

Recovered of loss of sales and profit, of BriQ (ATHEX:BRIQ) - carved out in during Q3 2017

9M Results validate initial estimations regarding the growth and positive operational cash flows

Significant improvement in Net Cash Position - facilitates further growth investments

## Outlook

Total Year financial results are estimated to be positive at a more moderate pace than 9M

Share Capital Return $€ 0,38 /$ share vs $€ 0,34 /$ share 2017

## Current Activities Main Growth Focus Areas

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Mobility \& IoT

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\text { TECHNOLOGIES } & \text { ONLINE } \\
\text { iSquare } & \text { iStorm }
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E-Commerce
Quest
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## Quest's 2021 Strategy

## Strategic Orientation

## Strategic Targets

| Reach ~€ $€ 00 \mathrm{~m}$ Revenues (+50\% vs 2016) | Digital Economy Mobility \& IoT E-Commerce | Growth Investments 2018-2021 € 80 m |
| :---: | :---: | :---: |
| Organizational <br> Agility <br> Business <br> Development | $\qquad$ | Value Creation |
| Improve  <br> \% EBITDA $\rightarrow>9 \%$ <br> $\&$  <br> $\%$ EBT Adj. $\rightarrow>6 \%$  | IT Products \& Services, Courier/Post, Fin. Transactions, Renewable Energy +1-2 New Sectors | Achieve Fair Market Cap Valuation |



## Quest <br> GROUP

## Segment P\&L (9м 2018)



## Quest <br> GROUP

## Segment Analysis 9M 2018

| Q3 2018 (€ x 1.000) | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total gross segment sales | 192.865 | 65.776 | 75.197 | 31.390 | 1.724 | - | 366.953 |
| Inter-segment sales | (19.036) | (834) | (1.048) | (15) | (113) | (1) | (21.048) |
| Net sales | 173.829 | 64.942 | 74.149 | 31.375 | 1.611 | (1) | 345.905 |
| EBITDA | 2.577 | 1.826 | 9.474 | 15.122 | 1.153 | 164 | 30.315 |
| \% sales | 1,5\% | 2,8\% | 12,8\% | 48,2\% | 71,6\% |  | 8,8\% |
| Profit/ (Loss) before income tax | 1.047 | 576 | 8.370 | 6.901 | 849 | 175 | 17.917 |
| \% sales | 0,6\% | 0,9\% | 11,3\% | 22,0\% | 53\% |  | 5,2\% |
| Profit/ (Loss) after tax for the period | 554 | 202 | 5.802 | 4.653 | 677 | 127 | 12.016 |
| Profit/ (Loss) after tax \& NCl for the period |  |  |  |  |  |  | 11.324 |
| Capex \& New Investments | 969 | 267 | 760 | 1.258 | - | 9 | 3.262 |
| Cash | 4.262 | 3.570 | 24.330 | 8.059 | 6.505 | 9.202 | 55.928 |
| Borrowings (non current) | - | - | - | 9.554 | 1.785 | - | 11.339 |
| Borrowings (current) | 14.382 | 3.001 | - | 7.911 | 2.762 | - | 28.057 |
| Net cash/(debt) | (10.121) | 569 | 24.330 | (9.406) | 1.958 | 9.202 | 16.532 |
| Q3 2017 (€ x 1.000) | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| Total gross segment sales | 149.375 | 61.961 | 72.454 | 28.268 | 544 | 1.100 | 313.703 |
| Inter-segment sales | (16.080) | (594) | (1.040) | (13) | (14) | (1.055) | (18.796) |
| Net sales | 133.296 | 61.367 | 71.414 | 28.255 | 530 | 45 | 294.907 |
| EBITDA | 3.166 | 2.438 | 8.632 | 11.141 | 7 | 1.109 | 26.493 |
| \% sales | 2,4\% | 4,0\% | 12,1\% | 39,4\% | 1,3\% | 2460,7\% | 9,0\% |
| Profit/ (Loss) before income tax | 1.611 | 1.209 | 7.811 | (1.224) | 692 | 695 | 10.794 |
| \% sales | 1,2\% | 2,0\% | 10,9\% | -4,3\% | - | - | 3,7\% |
| Profit/ (Loss) after tax for the period | 747 | 363 | 5.417 | (2.478) | 639 | 466 | 5.153 |
| Profit/ (Loss) after tax \& NCl for the period |  |  |  |  |  |  | 5.539 |
| Capex \& New Investments | 241 | 397 | 629 | 5.285 | 109 | 31 | 6.692 |
| Cash | 4.626 | 6.466 | 17.163 | 10.659 | 4.441 | 13.784 | 57.140 |
| Borrowings (non current) | - | - | - | 18.509 | 1.146 | (850) | 18.805 |
| Borrowings (current) | 9.375 | 1.263 | - | 9.054 | 255 |  | 19.946 |
| Net cash/(debt) | (4.749) | 5.204 | 17.163 | (16.904) | 3.039 | 14.634 | 18.388 |
| Diff 2018/2017 \% | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| Total sales | 30,4\% | 5,8\% | 3,8\% | 11,0\% | - | -103,2\% | 17,3\% |
| EBITDA | -18,6\% | -25,1\% | 9,7\% | 36\% | - | -85,2\% | 14,4\% |
| Profit/ (Loss) before income tax | -35,0\% | -52,3\% | 7,2\% | - | 22,6\% | -74,9\% | 66,0\% |
| Profit/ (Loss) after tax for the period | -25,9\% | -44,3\% | 7,1\% | - | 6,0\% | -72,7\% | 133,2\% |
| Profit/ (Loss) after tax \& NCl for the period |  |  |  |  |  |  | 104,4\% |

## IT Products (Wholesale/Retail) 9M 2018



## IT Services (9м 2018)



## Courier \& Post (9M 2018)



## Financial Transactions (9М 2018)



## Energy \& Other Activities (9М 2018)



## Segment Description (12M 2017)

## IT Products

(Wholesale/ Retail)

Largest distributor of H/W and S/W products in Greece

- Certified Greek partner of major international vendors
- Own Brand assembler \& distributor
- Apple's Value Added Distributor for Greece \& Cyprus
- 120 service centers for Technical Support
- Advanced e-commerce platform
- Personnel: 366

|  | professio |
| :--- | :--- |
| $12 \mathrm{M} 2017(€ \times 1.000)$ |  |
| Total gross segment sales |  |

Total gross segment sales
Inter-segment sales
Net sale
\% sales
\% sales

\#1 system integrator in domestic market

- 30+ countries of operations
- 600+ customers across industries \& geographies
- $80 \%$ of revenues from services
- 50+ years in ICT business
- 40+ years experience in finance \& telecoms
- Personnel: 667 specialized it/tech professionals

| IT Products |
| ---: |
| 241.821 |
| $(25.503)$ |
| 216.318 |
| 5.770 |
| $2,7 \%$ |
| 3.500 |
| $1,6 \%$ |
| 1.730 |


| IT Services | Courier \& Postal |
| :---: | :---: |
| 84.000 | 99.139 |
| (936) | (1.487) |
| 83.064 | 97.652 |
| 2.811 | 12.386 |
| 3,4\% | 12,7\% |
| 159 | 11.231 |
| 0,2\% | 11,5\% |
| (1.053) | 7.763 |


| Financial Transactions | Renewable Energy | Unallocated | Total of cont. operations |
| :---: | :---: | :---: | :---: |
| 38.508 | 859 | 1.100 | 465.427 |
| (93) | (25) | (935) | (28.978) |
| 38.415 | 834 | 165 | 436.449 |
| 17.251 | 190 | 843 | 39.251 |
| 44,9\% | 22,8\% | - | 9,0\% |
| (645) | 797 | 34 | 15.076 |
| -1,7\% | 96\% | 20,5\% | 3,5\% |
| (3.018) | 709 | (219) | 5.912 |

## SALES



## EBT



2017 VS 2013 +223\% 4years CAGR +34\%

Adjusted EBT


2017 VS 2013
+334\%
4years CAGR
+44\%

## Corporate Governance

- The management and operation of the Quest Group is based on a modern, dynamic and flexible Corporate Governance model.
- Group Corporate Governance:
$\checkmark$ Is in line with Greek law
$\checkmark$ Complies with the Hellenic Code of Corporate Governance (HCGC) with some discrepancies mentioned in the Annual Financial Report
- Corporate Governance aims at the:
$\checkmark$ responsible operation of the Group
$\checkmark$ the viability of its companies and
$\checkmark$ to safeguard the interests of the Shareholders and Stakeholders.
- BoD is the highest governing body of Quest Holdings Group
- BoD consist of 9 members -4 non executive / independent
- Quest Holdings Board of Directors - 5 Board Committees
- Quest Group Organizational and Operational Manual (based on HCGC)
- 27 Group Policies


## Goals

By applying the core principles of Corporate Governance, the company has set the following goals:

- transparency in management and corporate responsibility
- disclosure of information to shareholders and their participation in key decision-making
- Speed decision-making and efficient administration
- identification, recognition and mitigation of risks
- ensuring a quality work environment
- independence in the exercise of control and finally
- awareness of the company and its personnel on issues related to the relationship with the natural and the social environment.
- 36 Standard Procedures (valid for all companies)
- Decision Making Procedure and Tables (approved by the Company BoD)
- Representation Table for every Company (approved by the Company BoD)


## CSR \& Sustainability

- CSR and Sustainable Development is a strategic focus for Quest Group.
- The Group endorses the 10 Principles of the UN Global Compact, the 17 UN Sustainable Development Goals and complies with the Greek Sustainability Code.
- The Group publishes Annual Sustainable Development Report according to the GRI Standards (Global Reporting Initiative), which includes all companies with total turnover of more than $5 \%$ of the consolidated turnover.


## Strategic CSR Focus

- Market: Responsible and Ethical Entrepreneurship, Regulatory Compliance, Continuous Growth, Expansion to new Areas, Total Customer Satisfaction
- Human Capital: Training and Development Initiatives, Increase Employee Satisfaction
- Environment: Increase Recycling Activities, Reduce Power Consumption, Reduce emissions from ACS Transportations
- Society: support Entrepreneurship and Innovation through IQbility Incubation Center, Support Digital Transformation in Education by implementing various actions, increase volunteering



## Share \& Shareholders Structure



*On 30/9/2018
**Included amount 27.420k ( $£ 2,3$ per share) refers to share capital decrease and return to shareholders, shares of BriQ Properties REIC

## Disclaimer

- This document might contain estimations and forward-looking statements relating to the Group's future business, development and economic performance. It also includes statements from sources that have not been independently verified by the Company.
- Such statements may be subject to a number of risks, uncertainties and other important factors, such as but not limited to:
- Competitive pressures
- Legislative and regulatory developments
- Global and local macroeconomic and political trends
- Fluctuations in currency exchange rates and general financial market conditions
- Delay or inability in obtaining approvals from authorities
- Technical development
- Litigation
- Adverse publicity and news coverage, which would cause actual development and results to differ materially from the statements made in this document
- Quest Holdings assumes no obligation to update or alter such statements whether as a result of new information, future events or otherwise.


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