



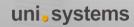


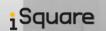
Corporate IR Presentation

Based on 3M 2021 Financial Results













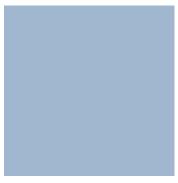


























Quest Group at a Glance (3M 2021)





€216m Revenues

• **€18m** EBITDA

• **€14m** EBT

■ €153m Equity



30 Countries
International Activity
(~19% of revenue)



40 years (est. in 1981)



2.184
Headcount



Active in :

ICT Products¹

IT Services

Courier/Post

Electronic Payments

Ren. Energy / Other

Revenues

€ 133m

€ 37m

€ 33m

€ 11m

€ 2m

Track Record 2017 -2021

Revenue CAGR

22%

Ebitda CAGR

27%

EBT

CAGR

41%

Capex & New Investments €111m

Dividends /Cap Returns²

€64m

1.Wholesale/Retail

2.Refers to 2016-2020

3. Most regards to growth investment

Quest Group



hlights

1

2

3

Strong performance with Double Digit and organic growth in all lines:

Sales +46% Ebitda +46% EBT +106% EAT +152%

Sales of all sectors (excluding Quest Energy) grew at double-digit pace

All sectors manage to have significant contribution in profitability EBT,
 while at the same time managed to increase significancy profitability margins.

Exit from minority participation at TEKA in line with Group's Strategy



Amounts in ,000 €



Explanations/Clarifications:

- Sales growth was driven by all sectors. Majority of sales growth came from IT Products division which grew at a higher pace at ~64%
- Sale of half (of the 25%) participation in TEKA SYSTEMS for €2,5m in cash, created one off profit (capital gain) of ~€0,9m during 3M2021 affecting EBT & EAT. The remaining half was sold during April for the same amount.
- Excluding the above one-off effects EBT & EAT still grew at high double digit
- Capex & new Investments are mainly relevant to infrastructure for ACS

		3M 2021	YoY %	3M 2020
Sales		216.018	46,2%	147.748
EBITDA		18.368	46,3%	12.559
	% sales	8,5%		8,5%
EBIT		14.446	77,5%	8.137
	% sales	6,7%		5,5%
EBTD		17.849	59,7%	11.176
	% sales	8,3%		7,6%
EBT		13.927	106,2%	6.755
	% sales	6,4%		4,6%
EAT		11.217	152,2%	4.448
	% sales	5,2%		3,0%
EAT & NCI		10.849	149%	4.355
Depreciation & Amortization		-3.922	-11,3%	-4.422
Financial results		-1.689	11,2%	-1.519
CAPEX & New Invesments		2.920	-1,6%	2.969

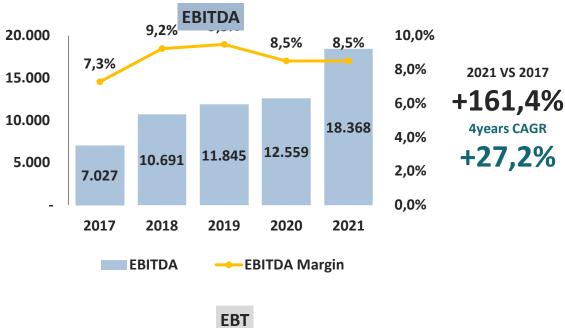
P&L (3M 2021)



Amounts in ,000 €









Balance sheet (3M 2021)



Amounts in ,000 €

3M 2021	12M 2020
106.032	105.819
19.853	20.257
31.773	31.551
44.889	45.081
202.547	202.709
70.073	43.475
165.425	153.660
80.993	96.873
3.071	6.994
319.561	301.002
522.107	503.710
153.498	142.648
55.085	62.593
18.242	18.509
53.929	36.614
127.255	117.716
48.693	24.034
177.518	199.970
5.537	5.648
9.608	13.694
2/11 257	243.346
241.337	
522.110	503.710
	106.032 19.853 31.773 44.889 202.547 70.073 165.425 80.993 3.071 319.561 522.107 153.498 55.085 18.242 53.929 127.255 48.693 177.518 5.537

€522m
Total Assets

€153m Total Equity

€81m Cash €84m
Tangible
Assets

Cash Flow (3M 2021)



		Amounts in ,000
Group Cash Flow	3M 2021	3M 2020
EBT	13.928	6.755
Depreciation/Amortization	3.924	4.423
WoC (Change in Inventories, Receivables, Payables)	(43.828)	(25.231)
Tax paid	(3.866)	(61)
Other operating activities	(2.464)	(2.019)
Cash flows from operating activities	(30.618)	(14.613)
Capex	(2.550)	(2.121)
Other investment activities	2.071	(556)
Cash flows from investing activities	(480)	(2.677)
Proceeds from borrowings/Repayments of borrowings	17.151	26.058
Others	(358)	(158)
Repayment of lease liabilities	(1.576)	(2.059)
Cash flows from financing activities	15.217	23.841
Total Change	(15.880)	6.553
Cash & Equivalent at beginning of year	96.873	75.195
Cash & Equivalent at end of the period	80.993	81.748
Net Debt/(cash)	22.785	-6.159

IT Products Segment (Wholesale/ Retail)











Info/Overview

- Largest distributor of H/W and S/W products in Greece
- €420m revenue in 2020
- 40%+ of ICT distribution Market in Greece
- Certified Greek partner of major international vendors
- Apple's Value Added Distributor Greece & Cyprus
- Xiaomi's Value Added Distributor Greece & Cyprus
- Own Brand assembler & distributor
- 9 Apple retail stores, 2 Xiaomi retail Stores
- 120 service centers for Technical Support
- Advanced e-commerce platform
- Expansion to the Clima (air-condition Sector)

Outlook

- Covid19 accelerates tech product sales growth and ecommerce penetration.
- We estimate double digit sales growth to persist in 2021, however at a milder pace.

Amount in ,000€	3M 2021	YoY %	3M 2020
Sales	132.880	64%	80.979
EBITDA	5.098	100%	2.548
% sales	3,8%		3,1%
EBT	3.783	206%	1.238
% sales	2,8%		1,5%
EAT	2.850	200%	951
Net cash/(debt)	-5.850	-14%	-5.122

- +64% sales growth in 3M 2021, driven mainly by market share/e-commerce and retail expansion
- EBT +206% YoY driven by economies of scale

IT Services Segment

uni.systems







Info/Overview

- Leading IT integrator in domestic market ~ 20% Market
 Share
- €132m revenue in 2020
- 30+ countries of operations
- ~40% International revenues
- 600+ customers across industries & geographies
- 80% of revenues from services activities
- 50+ years experience in banking & telecom sectors
- Specialized IT/Tech professionals
- Personnel:975

Outlook

Double digit sales growth estimated for 2021 driven by accelerated investments on digital transformation by the private and public sector.

Amount in ,000€	3M 2021	YoY %	3M 2020
Sales	37.186	24%	29.925
EBITDA	2.726	112%	1.286
% sales	7,3%		4,3%
EBT	2.130	138%	896
% sales	5,7%		3,0%
EAT	1.526	x12	113
Net cash/(debt)	9.973	111%	4.725

- Focus on improving project delivery operations and optimize cost structure and margins
- Greece IT Services market is recovering
- >€300m backlog in future projects

Courier & Postal Segment







Info/Overview

- Largest Local Courier in Greece (~ 24% M. Share)
- Leading Operator in SE Europe
- €126m revenue in 2020
- Leading Alternative Postal Operator in Greece (~7% M. Share)
- 60+m shipments/year (33m courier/30m Post)
- 500+ Service Points
- 40 years experience
- 30.000m² facilities
- Personnel: 609

Outlook

- Covid19 effect boosts e-commerce demand accelerating courier services revenues.
- Overall double-digit revenues growth estimated for 2021.
- New automated state of the art sorting hub under development (to be ready by the end 2021), ~€15 m remaining capex.

Amount in ,000€	3M 2021	YoY %	3M 2020
Sales	33.174	24%	26.650
EBITDA	4.963	29%	3.836
% sales	15,0%		14,4%
EBT	4.167	41%	2.954
% sales	12,6%		11,1%
EAT	3.164	43%	2.217
Net cash/(debt)	31.572	18%	26.818

- Revenue growth driven mainly by e-commerce courier shipments
- Courier (accounts for 93% of sales) grew by 33% while
 Post (accounts for 6% of sales) decreased by -38%.

Electronic Payments Segment







Info/Overview

- Leading POS network operator in Greece
- €34m revenue in 2020
- ~230K installed POS in merchants
- ~40% Market Share in POS
- >517m transactions/yr
- Serves all major banks
- Significant growth investments ~€40m during 2015-2018
- Personnel: 109

Outlook

- Electronic payments penetration is growing. This is expected to appear more clearly in the company's results after the opening of physical stores.
- Double digit sales growth is estimated for 2021, followed by further improved profitability rebound after the lift of special discount imposed in 2020 in the context of the agreement with the Banks.

Amount in ,000€	3M 2021	YoY %	3M 2020
Sales	10.962	35%	8.145
EBITDA	4.086	29%	3.160
% sales	37,3%		38,8%
EBT	2.395	166%	902
% sales	21,8%		11,1%
EAT	2.450	296%	618
Net cash/(debt)	-4.278	65%	-12.223

- Revenue growth driven mainly by new projects
- Profits rebound after conclusion of 2020 one off discounts to banks related to earnout agreement.

^{*2021} Net cash/(debt) does not include €720k lease liabilities due to the changes in IFRS 16.

Renewable Energy Segment & Other









Info/Overview

- €8,9m revenue in 2020 with 35% growth due to 2019 investments
- Quest Energy owns 16 photovoltaic parks of 28MW power
- Quest Holdings(QH): Parent Company, operates as a holding company with a lean as possible corp. structure
- Personnel: 7

Outlook

- There is no covid19 effect for QE
- FY2021 results are estimated to be mildly improved as a results of 2020 investments in QE.

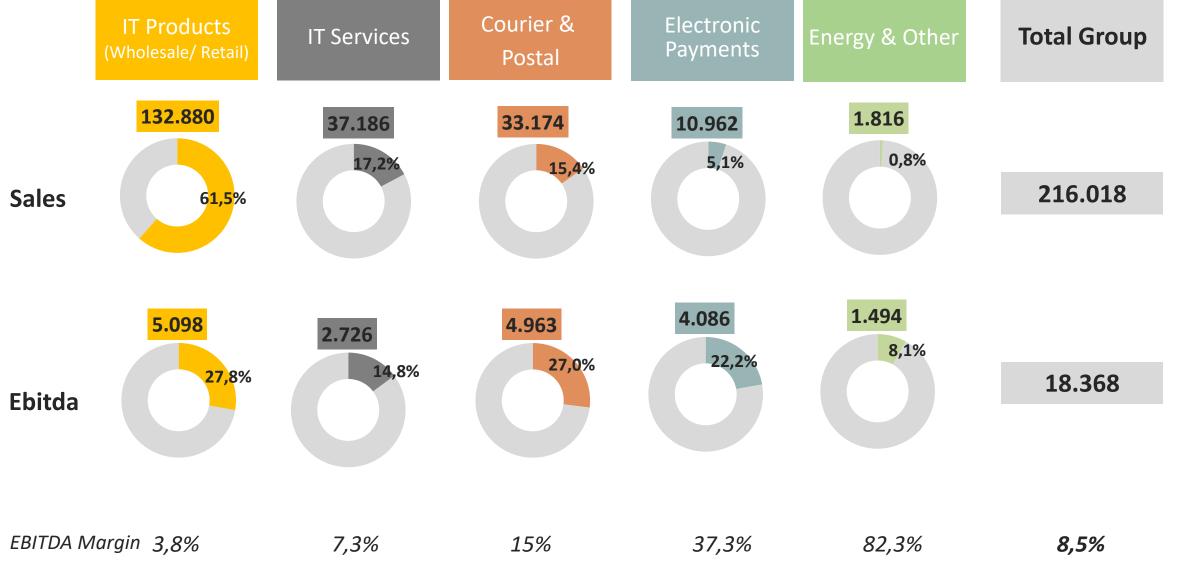
Amount in ,000€	3M 2021	YoY %	3M 2020
Sales	1.816	-11%	2.049
EBITDA	1.494	-13%	1.727
% sales	82,3%		84,3%
EBT	1.454	90%	765
% sales	80,1%		37,3%
EAT	1.228	124%	549
Net cash/(debt)	-26.152	-225%	-8.037

- QE Sales slightly affected by weaker sunshine (-4%) yoy during Q1, estimated to recover during the remaining year.
- QH results positively affected by TEKA SYSTEM sale capital gains of ~ €0,9m.
- Actively pursuing new growth investments in core/other areas (M&As)

Segment Contribution in Sales & Ebitda (3M 2021)







Segment Analysis 3M 2021





							€ Amounts in ,000
3M 2021 (€ x 1.000)	IT Products	IT Services	Courier & Postal	Electronic Payments	Renewable Energy	Unallocated	Total
Total gross segment sales	151.837	37.844	33.530	10.990	1.903	115	236.219
Inter-segment sales	(18.957)	(657)	(357)	(28)	(78)	(124)	(20.201)
Net sales	132.880	37.186	33.174	10.962	1.825	(9)	216.018
EBITDA	5.098	2.726	4.963	4.086	1.473	22	18.368
% sales	3,8%	7,3%	15,0%	37,3%	80,7%	<u> </u>	8,5%
Profit/ (Loss) before income tax	3.783	2.130	4.167	2.395	583	870	13.928
% sales	2,8%	5,7%	12,6%	21,8%	32%	<u> </u>	6,4%
Profit/ (Loss) after tax	2.850	1.526	3.164	2.450	374	854	11.217
Profit/ (Loss) after tax & NCI							10.849
Capex & New Investments	730	1.004	16.363	3.619	4.222	15	25.954
Net cash/(debt)	(24.913)	18.242	23.298	(7.937)	(26.499)	(4.975)	(22.785)
3M 2020 (€ x 1.000)	IT Products	IT Services	Courier & Postal	Electronic Payments	Renewable Energy	Unallocated	Total
Total gross segment sales	90.939	30.415	27.019	8.177	1.978	149	158.677
Inter-segment sales	(9.960)	(490)	(369)	(32)	(78)	(1)	(10.929)
Net sales	80.979	29.925	26.650	8.145	1.900	148	147.748
EBITDA	2.548	1.286	3.836	3.160	1.559	168	12.559
% sales	3,1%	4,3%	14,4%	38,8%	82,0%		8,5%
Profit/ (Loss) before income tax	1.238	896	2.954	902	636	129	6.756
% sales	1,5%	3,0%	11,1%	11,1%	33%	86,7%	4,6%
Profit/ (Loss) after tax	951	113	2.217	618	448	100	4.448
Profit/ (Loss) after tax & NCI		,					4.355
Capex & New Investments	169	306	1.108	535	848	3	2.969
Cash	19.583	12.976	31.572	6.612	9.323	1.681	81.748
Borrowings (non current)	<u> </u>	<u> </u>	<u> </u>	10.001	7.888	<u> </u>	17.888
Borrowings (current)	25.433	3.003	<u> </u>	890	29.268	<u> </u>	58.595
Net cash/(debt)	(5.850)	9.973	31.572	(4.278)	(27.833)	1.681	5.265
Diff 2020/2019 %	IT Products	IT Services	Courier & Postal	Electronic Payments	Renewable Energy	Unallocated	Total
Total sales	64,1%	24,3%	24,5%	34,6%	-4,0%	-105,9%	46,2%
EBITDA	100,0%	111,9%	29,4%	29%	-6%	-87,2%	46,3%
Profit/ (Loss) before income tax	205,5%	137,7%	41,1%	165,5%	-8,4%	576,8%	106,2%
Profit/ (Loss) after tax	199,6%	<u> </u>	42,7%	296,4%	-16,5%	752,0%	152,2%
Profit/ (Loss) after tax & NCI						_	149,1%

Group Outlook



1

3M 2021 is the best ever Q1 for Quest Group in terms of actual numbers and growth on YoY basis.

2

FY 2021 revenues and operating profitability are estimated to be higher than FY 2020. Most segments are estimated to grow at double digit rates, resulting at consolidated double digit growth rates in all basic lines, however at a milder growth pace than Q1 results.

3

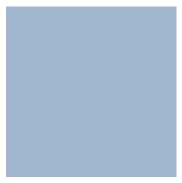
Group's financial position (~170m cash and credit lines) is solid enough to endure further hardships (hoping they will not come) as well as to support planned further growth investments.

4

€30m+ infrastructure investment for the new automated sorting hub for Courier Sector to be concluded by the year end. Actively looking new growth investments to further fuel growth (new solar parks, other M&A's), therefore growth capex could overall be significantly higher during 2021 vs 2020.





















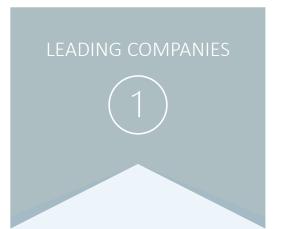


Operating Model





Acquire and hold controlling stakes in corporate assets



Subsidiaries are market leaders in promising sectors



Actively involved in subsidiaries' management



Mitigate risk by investing in different sectors



Emphasis on Tech and Tech enabled companies

Strategy Building Blocks

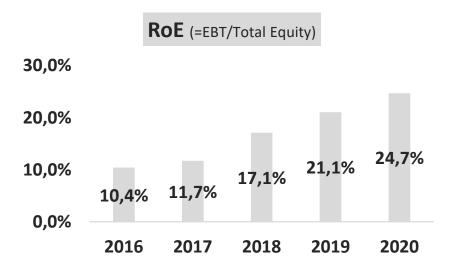
- Customer Driven
- Operational Excellence
- Human Capital & Values
- Innovation / Technology Orientation

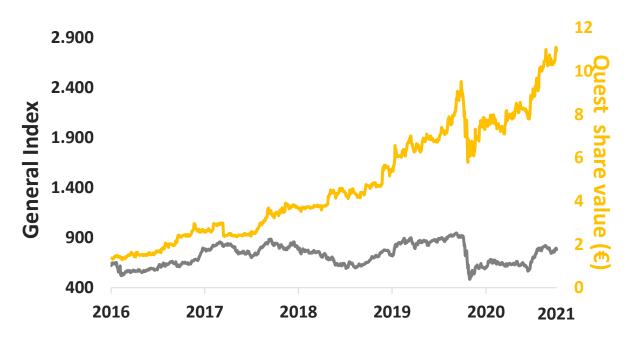
Value Created to Investors

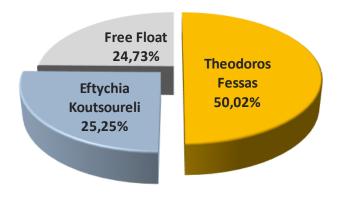












^{*}On 31/12/2020

^{**}Included the amount of 27,4m (€2,3 per share) regarded to share capital decrease and return to shareholders, shares of BriQ Properties REIC

Resilience in challenging times





Growth Drivers



	Info Quest	you.gr	_i Square	iStorm Render	ACS	uni <mark>.</mark> systems	cardlink	QUEST ENEPTEIAKH	Quest
Mobility &	loT Q	Q	Q	Q		Q			
E-Commer	rce	Q			Q				
Internation Markets			Q	Q		Q			
Commerci			Q	Q	Q		Q		
Electroni Payment							Q		
M&A Inorganic Gr	owth				Q	Q		Q	Q

Quest Holdings BoD







Theodore Fessas

President –Exec. Member

Founder and major

shareholder of Quest Holdings

ex. President of SEV (Hellenic

Federation of Enterprises)



Eftichia Koutsoureli
Non-Exec. Member
Shareholder and
Vice Chairwoman of Quest
Holdings



Apostolos Georgantzis

Exec. Member
CEO of Quest Holdings
President and
Managing Director of
ACS



Markos Bitsakos
Exec. Member
Deputy CEO of Quest
Holdings
Managing Director of QE



Nikolaos Labroukos Exec. Member ex. CEO Intracom IT



Pantelis Tzortzakis
Independent Non-Exec. Member
ex. Deputy Minister of eGovernment
ex. CEO Forthnet



Maria Damanaki
Independent Non -Exec.
Member
ex. EU Commissioner for
Maritime Affairs



Apostolos Tamvakakis
Independent Non-Exec.
Member
ex. CEO of National Bank of
Greece



Nikolaos Karamouzis
Independent Non-Exec.
Member
Chairman Grant Thornton
Greece
ex. Deputy CEO Eurobank



Apostolos Papadopoulos
Independent Non-Exec.
Member
ex. Partner Grant Thrornton
Greece

Phaedon Tamvakakis
Independent Non-Exec.
Member
Founder and Vice Chairman
of Alpha Trust Mutual Fund

Corporate Governance





- The management and operation of the Quest Group is based on a modern, dynamic and flexible Corporate Governance model.
- Group Corporate Governance:
 - ✓ Is in line with Greek law
 - ✓ Complies with the Hellenic Code of Corporate Governance (HCGC) with some discrepancies mentioned in the Annual Financial Report
- Corporate Governance aims at the:
 - ✓ Responsible operation of the Group
 - ✓ The viability of its companies and
 - ✓ To safeguard the interests of the Shareholders and Stakeholders
- BoD is the highest governing body of Quest Holdings Group
- BoD consist of 11 members 6 being non executive / independent
- Quest Holdings Board of Directors 5 Board Committees
- Quest Group Organizational and Operational Manual (based on HCGC)
- 27 Group Policies
- 36 Standard Procedures (valid for all companies)

Goals

By applying the core principles of Corporate Governance, the company has set the following goals:

- Transparency in management and corporate responsibility
- Disclosure of information to shareholders and their participation in key decision-making
- Speed decision-making and efficient administration
- Identification, recognition and mitigation of risks
- Ensuring a quality work environment
- Independence in the exercise of control and finally
- Awareness of the company and its personnel on issues related to the relationship with the natural and the social environment
- Decision Making Procedure and Tables (approved by the Company BoD)
- Representation Table for every Company (approved by the Company BoD)
- Enterprise Risk Management System

Segment Analysis 12M 2020





Total gross segment sales								00, Amounts in
Inter-segment sales (53,236) (1,781) (1,682) (178) (472) (524) (57,872)	12M 2020 (€ x 1.000)	IT Products	IT Services	Courier & Postal		Renewable Energy	Unallocated	Total
Ret sales	Total gross segment sales	473.190	134.150	127.608	34.352	9.438	492	779.231
Section 15.537 15.22 16.959 11.946 6.722 6.10 59.896	Inter-segment sales	(53.236)	(1.781)	(1.682)	(178)	(472)	(524)	(57.872)
Profity (Loss) before income tax	Net sales	419.955	132.370	125.927	34.174	8.965	(32)	721.359
Profity (Loss) before income tax 10.399	EBITDA						610	59.896
Profit/ (Loss) after tax								
Profity (Loss) after tax S.033 Z.844 11.810 Z.553 1.982 (10.883) 16.338 15.395 15							322	
Profit/(Loss) after tax & NCI								
Capex & New Investments 730 1.004 16.363 3.619 4.222 15 25.954		<u>8.033</u> _	2.844	11.810	2.553	1.982	(10.883)	
Net cash/(debt) 9.663								
Total gross segment sales 379.439 116.235 110.305 33.104 6.758 76 645.917								25.954
Total gross segment sales 379.439 116.235 110.305 33.104 6.758 76 645.917	Net cash/(debt)	9.663	14.448	24.613	(6.624)	(28.282)	(3.572)	10.246
Inter-segment sales	12M 2019 (€ x 1.000)				Payments	•		
Net sales 337.289 114.679 108.734 32.983 6.576 55 600.319	Total gross segment sales	379.439	116.235	110.305	33.104	6.758	76	645.917
BITDA 13.052 5.644 15.821 13.623 4.855 398 53.393	Inter-segment sales	(42.150)	(1.556)	(1.571)	(121)	(182)	(18)	(45.598)
Profit Closs Soles 3,9% 4,9% 14,6% 41,3% 73,8%	Net sales	337.289	114.679	108.734	32.983	6.576	59	600.319
Profit (Loss) before income tax		13.052	5.644	15.821	13.623	4.855	398	53.393
Profit Loss after tax Soles Courier Profit Courier Profit Courier Profit Profit		3,9%	4,9%	14,6%	41,3%	73,8%		8,9%
Profit/ (Loss) after tax 6.162 665 9.728 2.659 1.652 (12.573) 8.294 Profit/ (Loss) after tax & NCI Capex & New Investments 952 708 3.512 1.502 27.341 1.7 34.033 Cash 18.600 11.745 32.242 2.322 7.462 2.823 75.195 Borrowings (no current) - - - 8.105 - 8.105 Borrowings (current) 9.554 - 3.282 29.486 - 42.321 Net cash/(debt) 9.046 11.745 32.242 (959) (30.129) 2.823 24.770 Diff 2020/2019% IT Products IT Services Courier & Postal Electronic Payments Renewable Energy Unallocated Total Total sales 24,5% 15,4% 15,8% 3,6% 36,3% -154,8% 20,2% EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) after tax							261	
Profit/ (Loss) after tax & NCI								
Capex & New Investments 952 708 3.512 1.502 27.341 17 34.033 Cash 18.600 11.745 32.242 2.322 7.462 2.823 75.195 Borrowings (non current) - - - - 8.105 - 8.105 Borrowings (current) 9.554 - 3.282 29.486 - 42.321 Net cash/(debt) 9.046 11.745 32.242 (959) (30.129) 2.823 24.770 Diff 2020/2019% IT Products IT Services Courier & Postal Electronic Payments Renewable Energy Unallocated Total Interview 15,4% 15,8% 3,6% 36,3% -154,8% 20,2% EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4%		6.162	665	9.728	2.659	1.652	(12.573)	
Cash 18.600 11.745 32.242 2.322 7.462 2.823 75.195 Borrowings (non current) - - - - 8.105 - 8.105 Borrowings (current) 9.554 - 3.282 29.486 - 42.321 Net cash/(debt) 9.046 11.745 32.242 (959) (30.129) 2.823 24.770 Diff 2020/2019% IT Products IT Services Courier & Postal Electronic Payments Renewable Energy Unallocated Total Total sales 24,5% 15,4% 15,8% 3,6% 36,3% -154,8% 20,2% EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%								
Borrowings (non current)	Capex & New Investments							34.033
Borrowings (current) 9.554 - 3.282 29.486 - 42.321 Net cash/(debt) 9.046 11.745 32.242 (959) (30.129) 2.823 24.770 Diff 2020/2019 %	Cash	18.600	11.745	32.242	2.322	7.462	2.823	75.195
Net cash/(debt) 9.046 11.745 32.242 (959) (30.129) 2.823 24.770 Diff 2020/2019 % IT Products IT Services Courier & Postal Electronic Payments Renewable Energy Unallocated Total Total sales 24,5% 15,4% 15,8% 3,6% 36,3% -154,8% 20,2% EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	Borrowings (non current)	<u> </u>	<u> </u>	<u> </u>	<u> </u>	8.105	<u> </u>	8.105
Diff 2020/2019 Diff 2020/2019 IT Products IT Services Courier & Postal Electronic Payments Renewable Energy Unallocated Total sales 24,5% 15,4% 15,8% 3,6% 36,3% -154,8% 20,2%	Borrowings (current)	9.554		-	3.282	29.486	<u> </u>	42.321
Total sales 24,5% 15,4% 15,8% 3,6% 36,3% -154,8% 20,2% EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	Net cash/(debt)	9.046	11.745	32.242	(959)	(30.129)	2.823	24.770
EBITDA 19,0% 43,9% 7,2% -12% 38% 53,2% 12,2% Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	Diff 2020/2019 %	IT Products	IT Services	Courier & Postal	Electronic Payments	Renewable Energy	Unallocated	Total
Profit/ (Loss) before income tax 27,6% 113,6% 4,7% -28,2% 44,0% 23,1% 16,8% Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	Total sales	24,5%	15,4%	15,8%	3,6%	36,3%	-154,8%	20,2%
Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	EBITDA	19,0%	43,9%	7,2%	-12%	38%	53,2%	12,2%
Profit/ (Loss) after tax 30,4% 327,7% 21,4% -4,0% 20,0% 13,4% 97,0%	Profit/ (Loss) before income tax	27,6%	113,6%	4,7%	-28,2%	44,0%	23,1%	16,8%
			327,7%		-4,0%	20,0%	13,4%	97,0%
	Profit/ (Loss) after tax & NCI		· · · · · · · · · · · · · · · · · · ·					102,2%

CSR & Sustainability



- CSR and Sustainable Development is a strategic focus for **Quest Group**
- The Group endorses the 10 Principles of the UN Global Compact, the 17 UN Sustainable Development Goals and complies with the Greek Sustainability Code
- The Group publishes Annual Sustainable Development Report according to the GRI Standards (Global Reporting Initiative), which includes all companies with total turnover of more than 5% of the consolidated turnover



































Strategic CSR Focus

- Market: Responsible and Ethical Entrepreneurship, Regulatory Compliance, Continuous Growth, Expansion to new Areas, **Total Customer Satisfaction**
- Human Capital: Training and Development Initiatives, **Increase Employee Satisfaction**
- Environment: Increase Recycling Activities, Reduce Power Consumption, Reduce emissions from ACS Transportations
- Society: support Entrepreneurship and Innovation through IQbility Incubation Center, Support Digital Transformation in Education by implementing various actions, increase volunteering



Disclaimer



- This document might contain estimations and forward-looking statements relating to the Group's future business, development and economic performance. It also includes statements from sources that have not been independently verified by the Company.
- Such statements may be subject to a number of risks, uncertainties and other important factors, such as but not limited to:
 - Competitive pressures
 - Legislative and regulatory developments
 - Global and local macroeconomic and political trends
 - Fluctuations in currency exchange rates and general financial market conditions
 - Delay or inability in obtaining approvals from authorities
 - Technical development
 - Litigation
 - Adverse publicity and news coverage, which would cause actual development and results to differ materially from the statements made in this document
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